CERTIFIED
VOLLEYBALL OFFICIAL

Return Form

Fill Out Form & Include in Shipment	➡	Prepare Shipment	➡	Attach Return Label & Ship Via UPS, FedEx or USPS

Return
[List items you are returning, including reason for return *]

Qty	Item #	Color	Size	Description	Return Code Reason*

Return Code Reason*   [Fill in number above]

50: Wrong Size/Color Sent	65: Item did not arrive on time	80: Color not as imagined	90: Sizing issue
60: Item not as described	70: Changed mind	85: Wrong item received	95: Item soiled/damaged

Method of Refund
[Please allow 15 days for us to process your return]

☐ Visa   ☐ Mastercard   ☐ Discover   ☐ American Express

Credit Card # ☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐

Exp. [Month/Year] ☐☐☐☐   CSV ☐☐☐☐

☐ Email Refund Receipt [provide email below]   ☐ Mail Refund Receipt

Customer Information

Name _____

Address _____

Address _____

City _____

State _____ Zip _____

Phone _____

Email _____

Order # _____

[Order # is located on packing slip]

✂ **Return Label**

Fulfillment Center

c/o 2020 Promotions - RETURNS

135 Grand Ave East

South Saint Paul, MN   55075

Return Policy

1] Refunds will be issued for the value of the merchandise if returned in the original condition. Shipping fees are not refundable.

2] Returns must be made within 30 days of original merchandise ship date.

3] 100% credit will be provided if your merchandise is damaged or incorrect due to our error.

4] No returns will be accepted on items that have been personalized with custom embroidery, i.e., embroidered with store name, for example "Paul's Auto Supply" or Personalized name, for example "Joe".

5] For our entire return policy or directions for international returns, please visit the FAQ section of the website you purchased your items from.

Exchanges

Exchanges are processed as a new order. Please place a new order online or over the phone with Customer Service. Returns are handled as a separate transaction and are not applied toward new orders. Customers are responsible for all merchandise, shipping and applicable taxes on new orders.

Questions

800-772-9288   orderdesk@2020promo.com